

We understand how disappointing it is to reschedule or cancel your wedding. We want to help you by doing our best to book you an alternate date.

Terms and Conditions for moving non-refundable deposit:

Rescheduling of all wedding dates is based on Artist availability.

We are offering a one-time transfer of your non-refundable deposit to any available date within one year of the cancelled event date, on a first come first served basis upon availability.

If the rescheduled date is more than a year, you have to pay the current year price difference if any. Please refer to the website for any changes before rescheduling.

In case of second time reschedule date a fee of \$150 will apply.

We are unable to accommodate a third date request change. If you are inquiring for a third date request, a new contract will be required at current prices, as well as a new non-refundable deposit.

COVID-19 Safety Policy Update:

We have implemented the following safety policies and procedures in accordance with advice from Health Canada for safety of our clients and artists. The following steps are necessary 100% of the time, regardless of whether or not you are showing symptoms of being sick

- The client will be required to wear a mask and won't remove unless they are on a service chair. Refusal to wear a mask in the room with your artist will result in refusal of service.
- Clients will be asked to wash and/or sanitize their hands before being seated.
- Your temperature will be taken prior to starting your service. If your temperature is high, unfortunately we have to cancel the appointment.
- Be honest! If you do not feel well or show any symptoms you need to cancel!
- You are not permitted to bring any accompanying guests or photographers to come with you for your appointment at this time to reduce the spread of the Corona Virus, as per Centre of Disease Control and Government of Canada Guidelines

Stay Safe